



MANAGED SERVICES

Minimise the strain on your people, processes and technology infrastructures

Many organisations struggle to optimise multiple systems and processes to keep up with growing and evolving regulatory obligations, data volumes, and business complexity. System maintenance and precious time spent chasing files, resolving errors, and duplicating manual, non-value adding work can stretch teams thin and increase risk without the proper audit controls.

Gresham's Managed Services provides flexible service options, cloud deployment, operations and technical services while supporting our Connect and Control Solutions, giving you the ability to simplify, streamline and scale multiple workflows and platforms through one trusted provider.

With a consistent, centralised environment managed by highly skilled industry, regulatory and operational experts, you can minimise the complexity, expense and risk of managing different technologies, processes and dependencies across departments, business lines, and regions.

Consistently operate at peak performance and in total control

Our Managed Services function as an extension of your own teams to support crucial parts of your connectivity, regulatory reporting, reconciliation, and other functions with all the integration and audit controls you need to:

- + Optimise multiple processes
- + Maintain complete data integrity
- + Achieve peak performance 24/7

We leverage our unparalleled people, cloud technology, and proven workflows to help your firm establish and maintain a best-in-class experience throughout the organisation.

Achieve greater flexibility, efficiency and scale

Remove the burden of managing technology and systems, eliminate redundant processes, as well as handle the bulk of routine, time-consuming tasks including:

- + Payments
- + Message transformation
- + Reconciliation
- + Regulatory reporting
- + Client fee billing

We provide a flexible, cost-effective and highly efficient environment managed just for you – while you maintain control of your own processes and systems. At the same time, you no longer need to hire or retain your own specialised IT talent or system administrators to configure, monitor and manage your Gresham platforms – so your teams can focus 100% on their core jobs.



Gresham

Let your highly-skilled staff do what they do best

Make Managed Services an essential part of your team

- + Simplify and optimise reconciliation, fee billing, data collection and normalisation
- + Alleviate staff skill and retention challenges
- + Boost team productivity
- + Repurpose staff towards higher-value tasks
- + Scale to transaction and business growth

Perpetual access to our expert team

Managed Services is ideal for firms who need experienced operations professionals, skilled in a variety of business functions, asset types, workflows and technologies. With constant access to our team of experts armed with the most intimate knowledge of Gresham's solution capabilities, your operations will always operate at peak efficiency following ever-evolving industry best practices.

Increased staff productivity and retention

With Gresham taking care of time-intensive routine tasks and technology infrastructures, your firm is relieved from needing to retain or retrain staff while allowing your people to focus more time on value adding tasks. As a result, job enrichment leads to reduced turnover of your most skilled, specialised team members while making your entire business more productive.

Scalable and steadfast support

Our team oversees your Gresham solution and processing infrastructure 24/7/365 including server maintenance and data. Our Managed Services model is highly scalable to expand or contract to support peak volumes and business changes.